

# TERMS AND CONDITIONS

- RESERVATIONS CAN ONLY BE MADE ONCE PAYMENT HAS BEEN MADE IN FULL ONLINE BY OUR EXTERNAL TICKETING AGENTS. IF YOU DO NOT HAVE BOOKING CONFIRMATION FROM OUR EXTERNAL TICKETING AGENT, PLEASE CONTACT THEM DIRECTLY, AS WE CANNOT ACCESS THIS INFORMATION.
- WE DO NOT OFFER AGENCY COMMISSION OR SELL TICKETS THROUGH THIRD PARTY AGENCIES.
- UNDER 18S ARE ONLY PERMITTED IN THE VENUE BEFORE 7PM, SUNDAY-WEDNESDAY. THIS ALSO APPLIES TO GROUP BOOKINGS. ONE PLAYING ADULT MUST SUPERVISE EVERY FOUR UNDER 18S.
- THE LAST TEE OFF TIME FOR UNDER 18'S IS 6PM ON DAYS THEY ARE PERMITTED.
- WE OPERATE A STRICT CHALLENGE 21 POLICY SO PLEASE ENSURE ALL MEMBERS OF YOUR PARTY BRING A VALID FORM OF PHOTO ID. GUESTS WILL NOT BE REFUNDED FOR ANY OF THEIR PARTY WHO FAILS TO SHOW ID.
- ANIMALS ARE NOT PERMITTED IN THE VENUE AT ANY TIME.
- WE RESERVE THE RIGHT TO REFUSE ADMISSION TO ANY PARTY. THIS IS DOWN TO DISCRETION OF THE VENUE MANAGER AND SECURITY. NO REFUNDS ARE AVAILABLE TO ANY GUESTS NOT PERMITTED TO ENTER THE VENUE.
- WE RESERVE THE RIGHT TO REFUSE THE SERVICE OF ALCOHOL AT THE BAR TO ANY PARTY MEMBER. THIS AT THE DISCRETION OF THE VENUE MANAGER AND BAR STAFF.
- WE DO NOT GUARANTEE THAT WE CAN REDUCE THE NUMBERS OF YOUR BOOKING, AMEND ANY DETAILS OR DELAY YOUR TEE OFF TIME IF YOU ARE RUNNING LATE. ANY AMENDMENTS TO YOUR BOOKING ARE SOLELY AT THE DISCRETION OF THE CUSTOMER SERVICE REPRESENTATIVE OR RECEPTION TEAM, DEPENDENT ON A NUMBER OF CIRCUMSTANCES.
- BOOKINGS MUST ARRIVE 20 MINUTES PRIOR TO YOUR ALLOTTED BOOKING SLOT TO ENSURE YOUR GROUP IS READY TO TEE OFF ON TIME. ONLY THE ORGANISER OF THE PARTY NEEDS TO REPORT TO THE RECEPTION TO COLLECT WRISTBANDS AND PRE-PURCHASED VOUCHERS, THE REST OF THE PARTY ARE WELCOME TO WAIT IN OUR BAR AREA.
- IF YOU ARE LATE FOR ANY REASON, ALBEIT UNFORESEEN OR OTHERWISE, WE CANNOT GUARANTEE THAT YOU WILL BE ABLE TO PLAY ON YOUR ORIGINAL DATE AT A LATER TIME. ANY AMENDMENTS TO YOUR BOOKING ARE SOLELY AT THE DISCRETION OF THE CUSTOMER SERVICE REPRESENTATIVE OR RECEPTION TEAM, AND IS DEPENDENT ON A NUMBER OF CIRCUMSTANCES.
- PLEASE BE AWARE ONLY 6 PLAYERS CAN PLAY A HOLE AT ONE TIME, PLEASE THINK ABOUT THIS BEFORE ARRIVAL AND SPLIT YOUR PARTY INTO GROUPS OF A MAXIMUM OF 6.
- IF YOUR BOOKING CANNOT BE FULFILLED ON YOUR ORIGINAL ALLOTTED DATE OR TIME, WE MAY BE ABLE TO RE-ARRANGE YOUR BOOKING, AT THE DISCRETION OF THE CUSTOMER SERVICE REPRESENTATIVE. YOUR RESCHEDULED BOOKING MUST BE MONDAY – THURSDAY, WITHIN ONE MONTH OF YOUR ORIGINAL BOOKING AND IS DEPENDENT ON AVAILABILITY.
- IF ANY MEMBERS OF YOUR PARTY DO NOT ATTEND FOR ANY REASON, WE CAN POTENTIALLY EXCHANGE YOUR WRISTBANDS IN THE VENUE FOR A VOUCHER THAT CAN BE USED AT ANOTHER TIME. THESE VOUCHERS ARE ONLY VALID WITHIN ONE MONTH AND CAN ONLY BE USED SUNDAYS TO WEDNESDAYS. IF YOU LEAVE THE VENUE WITH ANY UNUSED WRISTBANDS, UNFORTUNATELY WE CANNOT EXCHANGE THESE FOR VOUCHERS AND THE WRISTBANDS WILL NOT BE REDEEMABLE.
- THE MANAGEMENT CANNOT ACCEPT RESPONSIBILITY FOR THE LOSS OR DAMAGE FROM ANY CAUSE WHATSOEVER TO ANY ITEMS LEFT UNATTENDED ON THESE PREMISES INCLUDING IN THE CLOAKROOM.
- ANY UNUSED DRINKS TOKENS ARE UNABLE TO BE REFUNDED, HOWEVER THESE MAY BE EXCHANGED AT THE RECEPTION FOR VOUCHERS THAT CAN BE USED WITHIN THE VENUE AT ANY OTHER TIME.
- ANY UNUSED FOOD TOKENS ARE UNABLE TO BE REFUNDED OR EXCHANGED FOR DRINKS TOKENS. HOWEVER, THESE MAY BE EXCHANGED AT THE RECEPTION FOR FOOD VOUCHERS THAT CAN BE USED WITHIN THE VENUE AT ANY OTHER TIME.
- THE PARTY ORGANISER IS LIABLE TO PAY FOR ANY DAMAGE CAUSED BY ANY MEMBER OF THEIR PARTY TO THE VENUE OR COURSES.
- CLUB RULES MUST BE ADHERED TO AT ALL TIMES. MISCONDUCT CAUSED BY ANY MEMBER OF THE GROUP MAY RESULT IN THE ENTIRE PARTY BEING ASKED TO LEAVE THE VENUE. NO REFUNDS ARE AVAILABLE TO ANY GUEST/S ASKED TO LEAVE THE VENUE.
- AT NO POINT SHOULD THE HEAD OF THE GOLF CLUB BE RAISED ABOVE WAIST HEIGHT OR USED IN A MANNER DEEMED IRRESPONSIBLE. THIS IS CLOSELY MONITORED BY SECURITY AND COURSE STAFF. WE HAVE A ZERO TOLERANCE POLICY ON THIS AND ANY PARTY SEEN BREAKING THIS RULE WILL BE ASKED TO LEAVE IMMEDIATELY. NO REFUNDS ARE AVAILABLE TO ANY GUEST/S ASKED TO LEAVE THE VENUE.
- WE DO NOT PROVIDE REFUNDS UNDER ANY CIRCUMSTANCES. THE TICKETS HAVE BEEN REMOVED FROM SALE ON OUR WEBSITE AND WE HAVE THEREFORE LOST THE OPPORTUNITY TO SELL THEM.
- THE LEGAL BIT: IT IS THE RESPONSIBILITY OF THE PARTY ORGANISER TO PASS ON THE FOLLOWING INFORMATION TO ALL OF THEIR GROUP MEMBERS.

“ALL PLAYERS AGREE TO PLAY THE GAME ENTIRELY AT THEIR OWN RISK. PLAYERS RECOGNISE THAT THERE ARE HAZARDS AND OBSTACLES ON AND AROUND THE COURSES SUCH AS: RAISED STEPS, HIGH EDGES, SLIDES, SLIPPERY SURFACES, DARK CORNERS, LOUD MUSIC AND FLASHING LIGHTING. PLAYERS WILL AT ALL TIMES TAKE CARE, TREAD CAREFULLY AND CONFORM TO ALL SAFETY RULES AND NOTICES IN FORCE. PLAYERS WILL ADHERE TO ANY DIRECTIONS GIVEN TO THEM BY COURSE STAFF AND SECURITY. PLAYERS WILL AT ALL TIMES INDEMNIFY JUNKYARD GOLF CLUB LIMITED AND THEIR SERVANTS AND AGENTS AND HEREBY ABSOLVE THEM FROM ALL LIABILITY IN RESPECT OF ILLNESS, PERSONAL INJURY, DEATH OR ACCIDENT OR DAMAGE TO PERSONS OR PROPERTY HOWSOEVER THIS MAY ARISE OR BE CAUSED.”